

Wylie G. Knight

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EDUCATION:

University of Wisconsin- Madison

Madison, WI

Graduated May 2025

B.F.A in Painting and Drawing, Minor in Digital Studies, 3.85 GPA

A Mercile J. Lee Scholar: a scholarship dedicated to service, community, and diversity.

PROFESSIONAL EXPERIENCE:

First Watch Restaurant

Kenosha, WI

Black Apron Server & Bartender

(2025-Present)

- *Hired as opening server for the restaurant's first public opening, continuing while outperforming corporate projections*
- *Trained with RNOs to fully understand corporate protocol in multiple roles in minimal training days*
- *Excelled in customer service, promoted to lead black apron server within the first 5 months of opening due to excellent serving etiquette and teamwork within a fast-paced new restaurant*
- *Top 50 servers in sales of seasonal menu items across all 640 restaurants in the U.S.*
- *Navigated upwards of 9 table sections along with 11 open bar seats*
- *Maintained poise and excellent service for durations of 10+ hours, receiving numerous 5-star reviews on Google*

Wheelhouse Studios

Madison, WI

Creative Consultant, Receptionist, Event Facilitator, & Group Event Staff

(2023-2025)

- *Proficient in customer service relations, receptionist tasks, POS, class facilitation, and art studio etiquette*
- *Selected as the only student employee to sit on the interview panel when hiring a new Studio Director*
- *Enforced and held high safety protocol standards for pottery studios, metal smithing studios, and printmaking studios*
- *Led and trained new hires in various events like wood-burning, watercolor, acrylic paintings, and public art group event facilitation*
- *Diligently led, taught, set up, and disassembled free art events with 200+ people attending*

MJL Scholar Program

Madison, WI

Graphic Design and Digital Communications Intern

(2023-2024)

- *Prioritized and managed recurring scholar weekly newsletters through Constant Contact to ensure scholar information was relevant and timely from 15+ campus information sources*
 - *Independently increased student engagement with the weekly scholar newsletter by 63% through design choices and strategies*
 - *Multitasked numerous social media accounts alongside recurring projects, staff requests, and numerous long-term template graphic design requests*
 - *Created flyers and informative graphics with effective communication in tight time-sensitive deadlines*
 - *Vectorized and modernized old logos and online branding assets for social media through professional outreach and donor materials of high importance*
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ADDITIONAL:

Proficient in the following applications: *Adobe Illustrator, Adobe InDesign, Adobe Lightroom, Adobe Express, Google Services, Constant Contact, WIX, and Microsoft Services.*

Professional Skills: *Art handling, Contemporary Gallery and Museum relations, branding assets, customer/client relations, and custom signage and murals.*